



Evaluation of Launch Housing's Education Pathways Program and Children's Specialist Support Service

Data Request Information Sheet

September 2025

Introduction

You are invited to take part in ACIL Allen's evaluation of Launch Housing's Education Pathways Program (EPP) and Children's Specialist Support Service (CSSS). This is because you and your family have been supported through the EPP.

The evaluation will help us to understand what is working well and what could be improved. Your contact details were collected by Launch Housing.

This **information sheet** tells you about the evaluation. Please read this information carefully. You can ask one of the researchers to go through the information with you if needed.

What is the EPP?

The EPP aims to address educational disadvantage in children experiencing homelessness by supporting enrolment and engagement in education. The EPP supports children aged 3-12 years old in crisis accommodation or unstable accommodation who are not enrolled, engaged or attending education.

What does the evaluation involve?

This request relates only to your family's involvement with the EPP (not CSSS).

The evaluation will look at data about your child's education. This will include

- data held by Launch Housing about your child's engagement with the EPP (when they were involved in the program, the number of hours of support provided and school of enrolment)
- data held by the Department of Education about your child (number of schools attended, attendance at school, and educational results including NAPLAN and teacher assessment).

If you give permission for us to look at your child's data, you will not have to do anything else. When we analyse this data, it will be de-identified. De-identified information means that any information that may identify you or your family personally will be removed so that your information cannot be linked back to you in any way. This is done to make sure your privacy, identity and information is protected throughout this evaluation.

If you have more than 1 child who was or is currently supported by the EPP, we will ask you to list their names, so we know whose data we have permission to access.

Do I have to participate? Can I change my mind?

Participation is voluntary. If you don't wish to take part, you don't have to. Choosing not to take part in the evaluation will not impact you or your child's involvement with the EPP or access to any other supports.

If you decide to participate at and later feel that you don't want to, you may withdraw up to 2 weeks after you provide this consent. Your decision to change your mind will not impact you or your child's involvement with the EPP or access to any other supports.

If you decide to withdraw after this 2-week period and we have already received this information, your information will not be able to be removed.

What are the benefits?

Your participation will help Launch Housing to understand how well the EPP is working. The information will help Launch Housing to plan for how this program can support families into the future and what could be done better.

Are there any costs involved in participating?

There are no costs involved in participating in this evaluation.

Are there any risks involved?

The evaluation has been designed to minimise any risks for you. However, if this request raises any issues for you, or if you or your family need support at any time, you can contact a support provider listed below.

Support	Contact Details
Housing Vic is the Victorian Government's assistance line where you can speak to a housing and support worker who will refer you to help in your local area. If you call out of business hours, they will connect you to Salvation Army Crisis Services.	1800 825 955 (free call, 24 hours)
Safe Steps Family Violence Response Centre provides support for anyone in Victoria experiencing family and domestic violence, 24 hours a day, 365 days a year.	1800 015 188
1800RESPECT is a 24-hour national sexual assault, family and domestic violence counselling line for any Australian who has experienced, or is at risk of, family and domestic violence and/or sexual assault.	1800 737 732
MensLine Australia – a 24-hour telephone and online support information service that supports Australian men and boys who are dealing with family and relationship difficulties.	1300 789 978
Lifeline is a national charity providing all Australians with access to 24 hour crisis support	13 11 14.
Beyond Blue is an organisation that provides a free online and telephone helpline for people with depression, anxiety or other mental health issues	1300 224 636 or www.beyondblue.org.au
Kids Helpline is Australia's only free, private, and confidential 24/7 phone and online counselling service for young people aged 5 to 25	1800 55 1800
Parentline is a statewide telephone counselling and support service for all Victorian parents and carers of children from 0-18 years.	13 22 89 (8 am to midnight, 7 days a week)
headspace is Australia's National Youth Mental Health Foundation, providing early intervention mental health services to 12-25 year olds.	1800 650 890

How will my information be stored? Will it be confidential?

ACIL Allen must comply with the *Australian Government's Privacy Act 1988*. ACIL Allen staff participating in the evaluation will have access to your information and data that relates to your child. Data will be kept strictly confidential, in a locked computer. This information will be deleted after seven (7) years. Only these staff will have access to your data.

How do I find out about the outcomes of the evaluation?

If you would like to hear about the outcomes of the evaluation, please contact Dr Joyce Cleary, and the other people listed below if you would like more information about the outcomes of the evaluation.

If you would like to contact the researcher about any aspect of this evaluation:	If you have a complaint concerning the manner in which this evaluation is being conducted or would like to find out about the outcomes of the evaluation :
Principal Researcher: Dr Joyce Cleary ACIL Allen T: 0421 204 174 E: j.cleary@acilallen.com.au	Edgar Daly Monitoring and Evaluation Lead Launch Housing T: 0429 008 179 E: Edgar.Daly@launchhousing.org.au

The Bellberry Human Research Ethics Committee has reviewed and approved this evaluation in accordance with the National Statement on Ethical Conduct in Human Research (2023). This Statement has been developed to protect the interests of people who agree to participate in human research studies. Should you wish to discuss the evaluation or view a copy of the Complaint procedure with someone not directly involved, particularly in relation to matters concerning policies, information or complaints about the conduct of the evaluation or your rights as a participant, you may contact the Director of HREC Operations, Bellberry Limited on 08 8361 3222.

Questions and/or complaints

If you have any questions or a complaint regarding the evaluation, please contact:

If you would like to contact the researcher about any aspect of this evaluation, please contact the Principal Investigator:	If you would like to contact Launch Housing about any aspect of this evaluation, please contact:
Principal Researcher: Dr Joyce Cleary ACIL Allen T: 0421 204 174 E: j.cleary@acilallen.com.au	Edgar Daly Monitoring and Evaluation Lead Launch Housing T: 0429 008 179 E: Edgar.Daly@launchhousing.org.au

Melbourne

Suite 4, Level 19, North Tower
80 Collins Street
Melbourne VIC 3000 Australia
+61 3 8650 6000

Canberra

Level 6, 54 Marcus Clarke Street
Canberra ACT 2601 Australia
+61 2 6103 8200

ACIL Allen Pty Ltd
ABN 68 102 652 148

acilallen.com.au

Sydney

Suite 603, Level 6
309 Kent Street
Sydney NSW 2000 Australia
+61 2 8272 5100

Perth

Level 12, 28 The Esplanade
Perth WA 6000 Australia
+61 8 9449 9600

Brisbane

Level 15, 127 Creek Street
Brisbane QLD 4000 Australia
+61 7 3009 8700

Adelaide

167 Flinders Street
Adelaide SA 5000 Australia
+61 8 8122 4965